



CITY OF ALMA
525 E. SUPERIOR STREET
ALMA, MICHIGAN 48801
www.myalma.org
(989) 463-8336 Fax (989) 463-5574

We are excited to announce that the City of Alma is transitioning to a new and improved third party payment provider effective March 5, 2026. Moving forward, we will be utilizing BS&A Payments for online and in-person credit card payments. This change offers a more user-friendly experience, including more online payment options and modern in-person payment devices.

If you previously were set up for autopay through Invoice Cloud, you will need to complete the following steps to transfer your autopay to BS&A payments:

1. Visit our online payment portal at www.myalma.org/bill-pay-online.php
2. Re-register your account and payment information, including autopay details, by March 19th.
3. Make a one-time payment online or in person at City Hall.

BS&A Payments offers online tutorial videos and help documents to get your account set up at <https://www.bsasoftware.com/learning-center/bsaonline/>.

You can also sign up for ACH auto drafting through the City for free. A checking or savings account must be used for this service. Utility Bill Bank Draft Forms are available at City Hall or online at <https://myalma.org/finance-and-treasury.php>.

Want to receive your bills faster? Sign up for paperless and receive your bill to your email as much as a week sooner than through standard mail. This also helps keep the costs for billing lower for the City.

We also encourage all residents to make sure we have an accurate email and phone number on file. This allows us to contact you if any significant abnormalities in usage are discovered or other issues arise.

Lastly, to stay up to date with events, meetings, and significant changes happening at the City, please sign up for our weekly newsletter at <https://myalma.org/>.



NOW AVAILABLE: ONLINE BILL PAY

As part of our ongoing commitment to resident satisfaction, we are making bill pay even easier with online payment options that fit your needs.



Pay Anytime. Anywhere.

Bill pay just got easier with options to pay your invoices electronically, online, or over the counter. Our new payment options allow you to take control of your payments anytime, anywhere.



Easy

Easily access your account to setup recurring monthly auto payments or pay one time invoices for options that work for you. Need a reminder? We've got you covered with email reminders to keep your payments on-time and ahead of schedule.



CONVENIENT

Pay from the convenience of your home or on-the-go 24/7. Prefer in-person? We've got you covered with our easy-to-use point of sale system at the counter.



SECURE

Rest easy knowing your sensitive data is fully secure with the highest level of data security and integrated fraud prevention capabilities.

To enroll in the complimentary ACH service with your bank account, please visit <https://myalma.org/finance-and-treasury.php> and complete the Utility Bill Bank Draft Form. Once finished, return it to City Hall.

Pay Your Way

ECheck / ACH

Make a one-time payment with an electronic check or debit/credit card.

Auto Pay

Setup recurring monthly payments using your credit/debit card or bank account. Or opt to receive text notifications that allow payments right from your mobile phone.

Desktop or Mobile Pay

Login to your account from your computer or mobile device for on-the-go payment options.

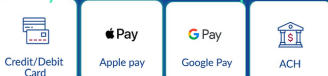
Pay Over the Phone

Easily make a one-time payment through the Interactive Voice Response (IVR) system for quick, automated service.

- **IVR Phone Number:** (989) 461-3233

Credit Card Fees	ACH Fees
Property Tax: 2.8% + \$0.50 per transaction	\$3 per transaction up to \$1,000
Utility Billing: 2.95% + \$0.50 per transaction	\$6 per transaction up to \$5,000
Miscellaneous: 2.95% + \$0.50 per transaction	\$12 per transaction above \$5,000

Payments Accepted



Payment Options:



989-461-3233



<https://bsaonline.com>